



# COMMUNITY BANKERS ASSOCIATION OF ILLINOIS

## Webinar – On-Demand Web Link

### Frontline SkillWorks: Required Job-Specific BSA Training for Frontline Staff

Tuesday, March 23, 2010

2 - 3:30 p.m.

**New Registration  
Options!**

The bank examiners are now requiring job-specific training for all bank personnel. They understand the value of training the frontline on the technical aspects of BSA (e.g., CTRs, monetary logs, etc.) in-bank and on-line. However, they are emphasizing that the frontline needs much, much more than that. This webinar goes beyond the basics and provides actual cases of money laundering that have occurred at community banks, including one where a head teller recognized suspicious activity that involved actual terrorist funds. Develop your skills for identifying suspicious activity so that your bank is not used by money launderers for any purpose. Your diligence can stop them in their tracks!

#### HIGHLIGHTS

- The BSA exam guidelines require training on the three steps of money laundering, in order to better identify unusual transactions early on. These steps are described using the case example of the terrorist-catching head teller!
- Appendix F of the BSA exam guidelines lists different types of suspicious activity, which come directly from SARs and actual laundering cases. The cases reviewed are frontline job-specific.
- Identify the actions your bank should take if something unusual occurs. Regulators are looking for a formal process to report the incident to the BSA Officer. The manual contains several examples of SAR Referral/Incident forms that your bank can use.

**VALUABLE TRAINING CERTIFICATION! Upon request, each bank will be provided with a letter of certification stating that those participating have met the training requirements of The Bank Secrecy Act.**

#### WHO SHOULD ATTEND?

This informative session is designed for head tellers, tellers, customer service representatives, new account personnel, BSA officers, training officers, compliance officers, and auditors.

#### ABOUT THE PRESENTER

**Ann Brode, Brode Consulting Services, Ravenna, OH**, began her career in 1973 and has continued her service as a consultant to regional and community financial institutions through a wide range of areas including strategic planning, lending, deposits, marketing, training, compliance, and management. Brode is a well-respected presenter and has spoken to audiences across the country for more than 20 years. She has presented sessions for numerous state associations and has taught at the School of Banking Administration at the University of Wisconsin as well as many other state banking schools. Brode is the author of *The Bank Deposit Documentation Manual for Front-Line Personnel*, published by Bankers Publishing Company, and is well represented in numerous financial publications.

#### NEW! THREE REGISTRATION OPTIONS

##### 1. LIVE WEBINAR

The LIVE WEBINAR registration option allows you to have one telephone connection for the audio portion and one internet connection (from a single computer terminal) to view online visuals as the presentation is delivered. You may have as many people as you like listen from your office speaker phone. Registrants receive a toll-free number and pass code that allows entrance to the seminar. The session is approximately 90 minutes, including question and answer sessions. Seminar materials are sent prior to the broadcast along with hookup instructions. Your pin number, hookup instructions, and handouts are e-mailed to you. You need the most current version of Adobe Acrobat Reader available free at [www.adobe.com](http://www.adobe.com).

##### 2. ON-DEMAND WEB LINK\*\*

Can't attend the live webinar? The ON-DEMAND WEB LINK\*\* is a recording of the live event including audio, visuals, and handouts. We even provide the presenter's email address so you may ask follow-up questions. Within five business days following the webinar, you are provided with a web link that can be viewed anytime for the next six months. This link expires six months after the live program date.

##### 3. BOTH LIVE WEBINAR AND ON-DEMAND WEB LINK\*\*

Includes options 1 and 2 above.

\*\*All materials are subject to copyright and intended for your bank's use only.

**AFFORDABLE TRAINING, WHEN AND WHERE YOU CHOOSE.**

Community Bankers Association of Illinois • 901 Community Drive • Springfield, IL 62703

# REGISTRATION FORM

**Frontline SkillWorks: Required Job-Specific BSA Training for Frontline Staff Webinar**  
**March 23, 2010                      2 - 3:30 p.m.**

**Choose Your Training Option:**

Purchase (Check one)	Training Options <i>(Registration includes one location book-up)</i>	CBAI Member	Non-Member*
	Live Webinar	\$245	\$395
	On-Demand Link**	\$245	\$395
	<b>Special Pricing</b> for Live Webinar & <b>On-Demand Link</b>	\$345	\$495
	<b>Special Pricing</b> for Additional Live Webinar Location	\$235	\$385

\*\*All materials are subject to copyright and intended for you bank's use only.

**Name** \_\_\_\_\_ **Title** \_\_\_\_\_

**Bank** \_\_\_\_\_

**Street Address** \_\_\_\_\_

**City/State/Zip** \_\_\_\_\_

**Phone** \_\_\_\_\_ **Fax** \_\_\_\_\_ **Email** \_\_\_\_\_

**Material Delivery Options**

Check here if you are unable to receive your hook-up instructions and materials via the Internet and hard copies will be mailed to you.

**\*Only financial institutions/firms eligible for CBAI membership.**

**Please select your payment method.**

Check Enclosed       Check in Mail       Credit Card\*

**\*If you are paying by credit card, please fill out the following information. (MasterCard & Visa accepted).**

Name as It Reads on Card \_\_\_\_\_ Card Number \_\_\_\_\_

Company Name on Card \_\_\_\_\_ Expiration Date \_\_\_\_\_

Billing Address of Card \_\_\_\_\_



**Mail it in:**  
**CBAI Education Department**  
**901 Community Drive**  
**Springfield, IL 62703-5184**



**Fax it in:**  
**(217) 585-8738**



**Call it in:**  
**(217) 529-2265**



**Click it in:**  
**www.cbai.com**

**Please note: On-demand link is available five days after the webinar date and expires six months after.**