

**HERE'S WHAT YOUR COLLEAGUES ARE SAYING ABOUT CBAI'S OPERATIONS/TECHNOLOGY GROUPS:**

*"The forum allows community bankers to openly discuss current issues while offering input either how they have or would approach the issue."*

PHILIP SMITH, SENIOR VICE PRESIDENT  
THE HARVARD STATE BANK

*"I like to hear how other participants are handling the issues facing the banking industry."*

LYNN STICKEL, VICE PRESIDENT  
GRANVILLE NATIONAL BANK

*"The opportunity to interact with peers with common interests and concerns makes this forum an event I always look forward to attending."*

GAILEH TICE, VICE PRESIDENT  
WEST CENTRAL BANK, ASHLAND

*"The group members stay in contact with one another by e-mail between the meetings. Having a group to discuss issues with or new products/services they may have already implemented is great."*

NANCY MUELLER, VICE PRESIDENT/CASHIER  
SCOTT STATE BANK, BETHANY

*"The best aspect of the forum is the ability to ask questions of the group related to how they are handling a regulatory change, general procedures, etc."*

SHELLEY HAWS, VICE PRESIDENT OF  
OPERATIONS & TECHNOLOGY  
FIRST NATIONAL BANK AND TRUST COMPANY  
OF ROCHELLE

**OPERATIONS/TECHNOLOGY GROUPS REGISTRATION**

Yes! I would like to participate in CBAI's Operations/Technology Groups.

Based on your bank's size and location, you will be notified of your placement in one of the following groups:

- Group A – March 7, 2012 (Springfield)
- Group B – February 28, 2012 (Lisle)
- Group C – March 14, 2012 (Springfield)
- Group D – March 13, 2012 (Mt. Vernon)

Name: \_\_\_\_\_

Title: \_\_\_\_\_

Bank: \_\_\_\_\_

Assets: \_\_\_\_\_

Address: \_\_\_\_\_

City/Zip: \_\_\_\_\_

Telephone No.: \_\_\_\_\_

Fax No.: \_\_\_\_\_

**Please select your payment method.**

Check Enclosed       Credit Card\*

*\*If you are paying by credit card, please fill out the following information.*

Name As It Reads On Card \_\_\_\_\_

Card Number \_\_\_\_\_

Company Name on Card \_\_\_\_\_

Expiration Date \_\_\_\_\_

Billing Address of Card \_\_\_\_\_



**Mail it in:**  
CBAI Education  
901 Community Dr.  
Springfield, IL 62703



**Fax it in:**  
(217) 585-8738



**Call it in:**  
(800) 736-2224



**Click it in:**  
www.cbai.com

**CBAI Presents**  
The Operations/Technology Groups provide four groups of non-competing operations/technology personnel with an opportunity to freely exchange ideas, dissect problems, and discuss important issues with peers. They are an investment in you and your bank's bottom line.



**Operations/Technology Groups**



## **DATES & LOCATIONS**

**Group A — March 7, 2012**  
**CBAI Headquarters, Springfield**

**Group B — February 28, 2012**  
**Hilton Lisle/Naperville, Lisle**

**Group C — March 14, 2012**  
**CBAI Headquarters, Springfield**

**Group D — March 13, 2012**  
**Holiday Inn, Mt. Vernon**

Remaining meeting dates to be determined by Group participants.

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CBAIs Operations/Technology Groups provide an opportunity for community bank personnel to discuss important issues with non-competing community bankers.

The Operations/Technology Groups are designed to occasion a rewarding experience where you can grow professionally, as well as personally.

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### **Benefits of the Operations/Technology Groups**

- Improve the bank's operation practices
- Increase your understanding of technological issues
- Form lasting relationships with non-competing operations/technology personnel
- Solve your most pressing problems
- Obtain access to highly respected financial technology experts

## **HOW DO THE OPERATIONS/TECHNOLOGY GROUPS WORK?**

- CBAI organizes the Groups based on bank size and market to ensure that participants have as much in common as possible without being competitors.
- The groups remain small (no more than 12 participants). Because each participant must trust other Group members, no substitutes are permitted, unless by unanimous consent of the remaining members.
- Other consultants from a variety of firms may be invited to address the group. This expertise would cost thousands of dollars if you paid for it on a "real-time" basis.
- Groups meet quarterly on a date and at a location determined by the Group members.
- Four to six issues are usually discussed at each session. Participants are contacted for agenda items approximately two weeks prior to each meeting.
- A manual based on Group topics is compiled.
- CBAI is responsible for correspondence, meeting details, some speaker resources, and other expertise.

### **How To Register for the Operations/Technology Groups**

Return the registration form on the back of this brochure with your check for \$899. Please make the check payable to CBAI.

If you have questions regarding the Operations/Technology Groups, please call Melinda McClelland, vice president of education and special events, at 800/736-2224.

## **MEET YOUR FACILITATORS**

The Community Bankers Association of Illinois has selected **Bert Purdy**, manager at BKD, LLP, St. Louis to facilitate Operations/Technology Group A; **Mark Scholl**, partner with Wipfli, LLP in Sterling, to facilitate Group B; **John Mills**, supervising consultant with BKD, LLP, St. Louis and **Greg Schaller** manager with BKD, LLP, St. Louis, to facilitate Group C; **Leslie Wilson**, partner with BKD, LLP, St. Louis and **Jeff Pauls**, supervising consultant BKD, LLP, St. Louis to facilitate Group D.

**Purdy** brings more than seven years' experience to the clients he serves. He provides a wide range of accounting, auditing, and consulting services.

**Scholl** specializes in all aspects of information security services including information system security auditing and Internet intrusion testing services.

As a member of BKD National Financial Services Group, **Mills** brings more than eight years of banking operations, Automated Clearing House (ACH), and audit experience to the clients he serves.

**Schaller** has more than six years of experience providing audit and consulting services to single and multibank holding companies, individual chartered banks, and other financial service entities.

**Wilson** is an audit and consulting partner with 15 years of experience. She works with financial institutions to assist them with a full range of assurance and consulting services.

As a member of BKD National Financial Services Group, **Pauls** brings more than 15 years auditing and technology experience to the clients he serves.