



COMMUNITY BANKERS ASSOCIATION OF ILLINOIS

Webinar – On-Demand Web Link

Training for the New Trainer

Wednesday, April 7, 2010

2 - 3:30 p.m.

**New Registration
Options!**

If you are responsible for training others at your bank, you have a vital role. The training may involve new employees, someone in a new position, or perhaps training subordinates or co-workers on a program or function that is new to the bank. Whether you have on-going training responsibilities or are developing a one-time course, this session will help you develop the skills necessary to be an effective trainer.

We will cover the basics of adult learning, presentation skills, and training styles and methods. Valuable tools and checklists will be provided that can be

HIGHLIGHTS

- Determining training needs
- Teaching the adult learner
- Training styles and methods
- Effective facilitation and presentation skills
- Dealing with the difficult participant
- Keeping it fun!

used immediately! Learn how to make training fun, while obtaining a high level of information retention.

WHY SHOULD YOU PARTICIPATE?

This fast-paced session is a cost-effective way to enhance your overall training skills. You may train as many individuals as you like for one set price. There will be no travel costs, no time lost from work, and no one will be required to leave the institution.

WHO SHOULD ATTEND?

New trainers, training coordinators, head tellers, managers, supervisors, and HR personnel responsible for training will find this webinar informative and practical.

ABOUT THE PRESENTER — Ann Brode, Brode Consulting Services, Inc.

Ann Brode began her career in 1973 and has continued her service as a consultant to regional and community financial institutions through a wide range of areas including strategic planning, lending, deposits, marketing, training, compliance, and management. Ann is a well-respected presenter and has spoken to audiences across the country for over 20 years. She has presented sessions for numerous state associations and has taught at the School of Banking Administration at the University of Wisconsin as well as many other state banking schools. Ann is the author of The Bank Deposit Documentation Manual for Front-Line Personnel, published by Bankers Publishing Company, and is well represented in numerous industry publications.

NEW! THREE REGISTRATION OPTIONS

1. LIVE WEBINAR

The LIVE WEBINAR registration option allows you to have one telephone connection for the audio portion and one internet connection (from a single computer terminal) to view online visuals as the presentation is delivered. You may have as many people as you like listen from your office speaker phone. Registrants receive a toll-free number and pass code that allows entrance to the seminar. The session is approximately 90 minutes, including question and answer sessions. Seminar materials are sent prior to the broadcast along with hookup instructions. Your pin number, hookup instructions, and handouts are e-mailed to you. You need the most current version of Adobe Acrobat Reader available free at www.adobe.com.

2. ON-DEMAND WEB LINK**

Can't attend the live webinar? The ON-DEMAND WEB LINK** is a recording of the live event including audio, visuals, and handouts. We even provide the presenter's email address so you may ask follow-up questions. Within five business days following the webinar, you are provided with a web link that can be viewed anytime for the next six months. This link expires six months after the live program date.

3. BOTH LIVE WEBINAR AND ON-DEMAND WEB LINK**

Includes options 1 and 2 above.

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AFFORDABLE TRAINING, WHEN AND WHERE YOU CHOOSE.

REGISTRATION FORM

Training for the New Trainer Webinar
April 7, 2010 2 - 3:30 p.m.

Choose Your Training Option:

Purchase (Check one)	Training Options <i>(Registration includes one location book-up)</i>	CBAI Member	Non-Member*
	Live Webinar	\$245	\$395
	On-Demand Link**	\$245	\$395
	Special Pricing for Live Webinar & On-Demand Link	\$345	\$495
	Special Pricing for Additional Live Webinar Location	\$235	\$385

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Name _____ **Title** _____

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Material Delivery Options

Check here if you are unable to receive your hook-up instructions and materials via the Internet and hard copies will be mailed to you.

***Only financial institutions/firms eligible for CBAI membership.**

Please select your payment method.

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Please note: On-demand link is available five days after the webinar date and expires six months after.